



## PITSTONE PARISH COUNCIL

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### Community Car Scheme

#### Welcome

Welcome to the Pitstone Community Car Scheme whose aim is to provide transport for those residing in our parish to reach their medical appointments.

This is often a stressful time for the passenger. Many are elderly and generally they are unwell or requiring hospital treatment. If they don't have family close by, trying to get to a hospital appointment on time via the limited public transport available from our rural village, can be very difficult and this adds to their worries.

New research for the charity Age UK identified that a fifth of over 65's who attended a hospital appointment in the past year reported feeling worse afterwards because of the stress involved in the journey. They have launched the Painful Journeys campaign to call on the government to conduct an urgent review of transport services for older people.

The Pitstone Community Car Scheme tries to assist these residents, by providing a door-to-door service via a local volunteer. Knowing they will get there on time, having someone to talk to, and being able to get home again afterwards can be a great comfort. You can make a real difference to these residents.

There has been a growing demand for the service, with over 300 booking requests per year, which shows the extent of the local need.

We thank you whole-heartedly for your interest in volunteering for the Pitstone Community Car Scheme. This pack will provide you with all the information you need about the scheme, how it operates, its policies and procedures etc.

At the back, you will also find some forms for you to complete and return so that we can set you up, arrange some training and get you started!

Thank you so much for your support of our residents!